

Agency Report April 1st through June 30th, 2014



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*Submitted by:
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KCDHH Quarterly Activities

April 1, 2014 to June 30, 2014

Legislation

Legislative liaison meetings were held at the Cabinet Secretary's Office on April 7 and 14 to wrap up discussion on the 2014 General Assembly session and passage of the upcoming FY budget. The Governor's line item veto did not impact KCDHH's 2015-2016 budgetary allocations or any major issues pertaining to the deaf and hard of hearing community.

The Executive Director has tried to communicate with the Kentucky Department of Education (KDE) to set up a meeting to discuss changes to the hearing screening process for children entering the school system. KDE promised this meeting to KCDHH in lieu of KCDHH pursuing legislation to make the proposed change. Since KDE has not responded to KCDHH, the Executive Director contacted the legislator that supported this initiative, and he recommends pre-filing legislation for the 2015 session.

(3.3 Continually monitor and initiate legislative issues that affect deaf and hard of hearing Kentuckians.)

Budget

The State Budget Office announced that the revenue projection for the last quarter of FY 14 was not met and that they expected a significant revenue shortfall. They asked that state agencies hold on paying anything considered non-essential and for those monies to be returned to the general fund. However, KCDHH funds had already been allocated through the end of the FY and justification was provided. The KCDHH budget closed out on June 30 at \$0 in General Fund and \$0 in Restricted Fund.

Personnel

One of the Information Coordinators for the Deaf and Hard of Hearing resigned during the quarter to take a position out of state. The position is open and Personnel has been notified to post it as soon as possible. Once posted a recruitment announcement will be sent out.

First Steps

The Statewide Education Resource Center on Deafness (SERCD) received the go-ahead from First Steps to become a provider for services. Five trainings will be set up, moderated by the SERCD staff. They will identify people in the regions who will be trained and a representative from the K-12 Education study group will be there to answer questions. The trainings focus on the importance of early acquisition of language for children so

communication with the family is established. Correct language models and resources must be in place for this to succeed.

(3.6 Expand on partnerships with state and national organizations to improve early hearing detection and intervention.)

Kentucky Senior Housing Project

The Internal Policy Analyst III attended a Senior Accessible Housing meeting in Northern Kentucky on May 10 on behalf of the Executive Director, who participated via teleconference. Representatives from the Northern Kentucky Services for the Deaf, Kentucky Association of the Deaf, Hearing Loss Association of America – Kentucky Chapters, and the Kentucky School for the Deaf Alumni Association were also present. A former KCDHH board member has worked for the past several years to obtain backing for accessible housing for deaf and hard of hearing senior citizens. Cardinal Capital, a deaf housing corporation, contacted us to set up a meeting to see if a project was feasible in Kentucky. Cardinal Capital helped establish the ASL Apache Housing in Arizona. Discussions centered on how to work with the U.S. Department of Housing and Urban Development (HUD) and how to establish the need and location for specialized housing. A representative from Cardinal Capital indicated they are interested in pursuing a facility in Kentucky if the need can be established and a local non-profit will partner with them and sign an agreement of intent for the housing. Attendees asked questions about the proposal and discussed the pros and cons of senior housing. A follow-up meeting is scheduled for August 9.

(3.7 Determine the needs of deaf and hard of hearing seniors and identify policy changes that address their needs.)

Hearing Loss Association of America National Conference

The Information Office Supervisor attended the Hearing Loss Association of America (HLAA) national conference June 26-29 in Austin, Texas on behalf of the Executive Director. The conference provided opportunities to network with presenters and participants, learn more about hearing loop technology and how to advocate for the installation of hearing loop systems in public spaces, gain perspective of the hard of hearing community on issues facing them (i.e. audiologist offices that are not looped, wireless sales associates at the store level who are not trained or unfamiliar with phone features important to the deaf and hard of hearing), and learn about new smart phone technology. A major take-away from this conference was the realization that KCDHH is doing things right in Kentucky. One attendee from Iowa really liked the idea of taking the Commission Board quarterly meetings on the road a few times a year, accompanied by a town hall meeting. Recommendations for how KCDHH needs to promote the agency via social media were noted and may be implemented to benefit the community.

(4.5 Promote staff involvement in the community through participation in deaf and hard of hearing-related organizations and events.)

Kentucky Health Now Initiative

The Executive Staff Advisor represented the Executive Director at the first Education and Workforce Development Cabinet *kyhealthnow* meeting on May 13. This stems from the Governor's initiative to improve the health and wellness of Kentucky's children, families and workforce. The *kyhealthnow* initiative uses multiple strategies to improve the state's collective health over the next biennium and each state agency is encouraged to promote the goals, both to their staff and the constituents they serve. KCDHH staff planned an in-house wellness program, and accessible videos related to the wellness goals will be posted on the KCDHH website and Facebook page. The goals are:

- Reduce Kentucky's rate of uninsured individuals to less than 5%.
- Reduce Kentucky's smoking rate by 10%.
- Reduce the rate of obesity of Kentuckians by 10%.
- Reduce Kentucky cancer deaths by 10%.
- Reduce cardiovascular deaths by 10%.
- Reduce percentage of children with untreated dental decay by 25% and increase adult dental visits by 10%.
- Reduce deaths from drug overdose by 25% and reduce the average of poor mental health days of Kentuckians.

KCDHH GOALS



KCDHH Goal I: Improve, strengthen and develop services, including communication services and access to human services.

National Interpreter Certification Opportunities

As a supersite for the Registry of Interpreters for the Deaf (RID), KCDHH hosted three National Interpreter Certification (NIC) performance test dates for 12 individuals and one Oral Transliteration Certificate (OTC) written examination during this quarter.

KCDHH offers stipend opportunities year round to cover the cost of the NIC Exams (Performance and Knowledge) and Certified Deaf Interpreter (CDI) Exams (Performance and Knowledge), and the Sign Language Proficiency Interview (SLPI).

(1.3 Provide national certification opportunities (NIC) within the Commonwealth of Kentucky.)

Access Center Assignments

| Requests | Filled /pending assignments | Cancelled assignments | Interpreting Hours | Average # of contacts per assignment request |
|-----------------------------|------------------------------------|------------------------------|---------------------------|---|
| Request for Interpreting | 128 | 7 | 496 | 12 |
| Request for Captioning | 5 | 1 | 12 | 9 |
| Request for Videoconference | 0 | 0 | 0 | 0 |

Telecommunication Access Program Activities

The Telecommunications Access Program (TAP) Advisory Board meeting scheduled for April 17 was cancelled due to a lack of quorum. The Telecommunications Relay Services Advisory Board meeting also scheduled for April 17 was also cancelled. TAP staff continue to meet weekly to discuss issues and ensure the workload is evenly dispersed and assist one another with any pending tasks.

TAP vendor contracts were renewed during this quarter and approval was received from the Finance Department to add new wireless equipment effective June 1. In anticipation of this addition, applications for the new devices have been received during this quarter and TAP staff has been busily processing them on a daily basis. Additional staff assisted in reviews and the first two orders have been placed. A waiting list has been established, and first time applicants have precedent over reapplicants. TAP can now better serve all applicants with specialized applications installed on the new devices and provide accessible telecommunications to all our consumers. The new equipment allows us to reach more speech-impaired consumers in particular, but the definition of speech-impaired has to be monitored as the TAP equipment is for telecommunication purposes, not general communication. Some of the speech-impaired applicants have been found to have severe communication disorders and are unable to make telephone calls, so they are not eligible under the regulatory requirement that equipment is distributed to make telecommunications accessible. It is critical for the Speech-Language Pathologists to understand this regulation before they sign TAP applications for their patients. We have been contacting speech language pathologists who have signed applications to verify that the applicants can use the device appropriately before distribution. Multiple outreach activities have been held to educate consumers on TAP and regional training sessions are being planned to educate recipients on the usage and benefits of the specialized apps on the new wireless devices.

The Executive Director and Internal Policy Analyst III held a teleconference call in May with an Ultratec representative, who asked us to provide input on modifications and equipment recommendations to better serve deaf blind individuals. The company will provide KCDHH with equipment for testing once production changes are made.

| Request | Applicants Receiving Equipment | Pieces of Equipment Distributed | Pending Order / Waiting List |
|------------------|---------------------------------------|--|-------------------------------------|
| Applying for STE | 314 | 402 | 158 |

| Method of Referral | # Received |
|------------------------------|------------|
| Applied before | 160 |
| TV advertisement | 33 |
| Outreach | 31 |
| Friend referred | 413 |
| Website | 94 |
| Newsletter | 26 |
| Facebook | 3 |
| Referral from another agency | 271 |
| Other | 211 |
| Billboards | 1 |

TAP Demonstration Cabinet

The Administrative Specialist II, Executive Secretary II and Document Processing Specialist II moved the TAP equipment demonstration cabinet at the Center for Accessible Living (CAL) to their new location on April 14. The centralized location of the new office will allow CAL to reach more consumers therefore exposing more individuals to the benefits of the TAP program.

(1.6 Provide specialized telecommunications equipment to deaf and hard of hearing consumers through the Telecommunications Access Program and promote the use of assistive devices for the deaf and hard of hearing.)



KCDHH Goal II: Serve as a hub of current information from local, state and national resources to provide appropriate information and referral services.

Murray Calloway Senior Center

On April 17, the Information Coordinator for the Deaf and Hard of Hearing gave a presentation about KCDHH and TAP at the Murray Calloway Senior Center. The Information Coordinator distributed general information about KCDHH programs and services with an emphasis on available TAP devices. Approximately 75 people attended.

(2.8 Launch an aggressive PR plan to share information about KCDHH and its programs, and additional programs and services related to the deaf and hard of hearing community.)

Eastern Kentucky Senior Citizens centers

The Interpreter I met with the directors of several senior citizens centers in Pikeville on April 21 to discuss TAP and other resources KCDHH has available to benefit their patrons.

(2.8 Launch an aggressive PR plan to share information about KCDHH and its programs, and additional programs and services related to the deaf and hard of hearing community.)

Hillbilly Days

On April 24-26, the Interpreter I and the Information Coordinator for the Deaf and Hard of Hearing hosted a KCDHH exhibit booth during Hillbilly Days in Pikeville. Information was provided about KCDHH programs and services, and the various TAP devices were on display. This was an excellent opportunity for KCDHH to reach out to the deaf and hard of hearing community in Eastern Kentucky. Many festival attendees stopped by to learn more about what KCDHH has to offer and took home information.

(2.8 Launch an aggressive PR plan to share information about KCDHH and its programs, and additional programs and services related to the deaf and hard of hearing community.)

iKnow Expo

The Administrative Specialist II and the Information Coordinator for the Deaf and Hard of Hearing hosted an exhibit booth at the iKnow Expo in Lexington on April 27. This event helped senior citizens and their families gather information on resources that are available to help prepare for life after retirement. KCDHH and TAP information fliers were distributed and a variety of TAP equipment was displayed. 500 individuals attended.

(2.8 Launch an aggressive PR plan to share information about KCDHH and its programs, and additional programs and services related to the deaf and hard of hearing community.)

Ready Kids Conference

On June 18 the Executive Director, Executive Staff Advisor and Coordinator for the Kentucky *Guide By Your Side* presented at the Governor's Office of Early Childhood Ready Kids Conference in Louisville. The presentation was titled "HUUH - Help Understanding Hearing Loss: The Impact on the Whole Child" and was designed to bring attention to impacts other than medical and educational on a child with a hearing loss. Some topics discussed were family, siblings, incidental learning, and self-esteem. Information from a parent's perspective was shared, and several family members and First Steps staff were in attendance. Positive dialogue was initiated during the question and answer session.

(2.2 Facilitate training opportunities regarding issues that affect the deaf and hard of hearing community.)

Kentucky Educators for the Deaf and Hard of Hearing Conference

The Information Coordinator for the Deaf and Hard of Hearing attended the Kentucky Educators for the Deaf and Hard of Hearing (KYEDHH) Conference at the Kentucky School for the Deaf (KSD) in Danville on June 23 and 24. KCDHH hosted an exhibit booth with general KCDHH information and also disseminated information related to Hands & Voices. This opportunity allowed educators to gather resources for students and families that need information. Approximately 35 people attended.

(2.8 Launch an aggressive PR plan to share information about KCDHH and its programs, and additional programs and services related to the deaf and hard of hearing community.)

Information and Referral Requests

The Office of Information Services received **8,706** new contacts and **2,661** new requests during this quarter, broken down as follows by category:

| Nature | Contacts | Closed Requests | Pending Requests |
|-----------------------------------|-----------------|------------------------|-------------------------|
| AC: Request for Captioner | 72 | 2 | 4 |
| AC: Request for Interpreter | 1719 | 97 | 38 |
| Administration | 49 | 12 | 1 |
| DeaFestival | 116 | 48 | - |
| IRA: ASL & Linguistics | 28 | 12 | - |
| IRA: Deaf Culture | 2 | 1 | - |
| IRA: Deafness & Hearing Loss | 78 | 26 | - |
| IRA: Demographics & Statistics | 7 | 1 | - |
| IRA: Education | 10 | 3 | - |
| IRA: Employment | 4 | 1 | - |
| IRA: Families & Children | 46 | 8 | - |
| IRA: Human Services | 222 | 80 | 1 |
| IRA: Interpreting | 58 | 16 | - |
| IRA: Legal Rights of Deaf and HOH | 96 | 21 | 1 |
| IRA: Outreach | 11 | 4 | 1 |
| IRA: Senior Citizens | 5 | 2 | - |
| IRA: Technology | 73 | 28 | - |
| Information Technology | 3 | 1 | - |
| Legislation | 15 | 5 | - |
| Library | 21 | 8 | - |
| PUB: Communicator | 28 | 12 | - |
| PUB: KCDHH Publications | 2 | 1 | - |
| PUB: Visor Cards | 97 | 37 | - |
| TAP: Outreach | 7 | 3 | - |
| TAP: Received Application for STE | 2883 | 230 | 570 |
| TAP: Repair | 42 | 13 | 1 |
| TAP: Requested a TAP Application | 2876 | 1318 | 2 |
| TAP: TAP ISSUES | 136 | 42 | 10 |
| TOTAL: | 8706 | 2032 | 629 |

(2.1 Provide up-to-date and accurate information and make appropriate referrals to the public upon request.)

Public Relations Output

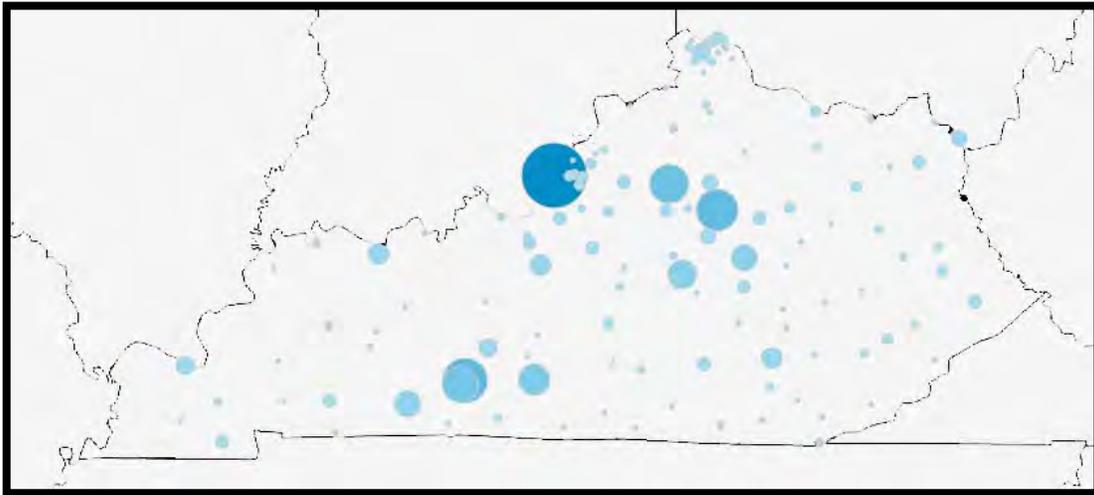
The Office of Information Services focuses on Public Relations (PR) efforts and outreach activities to increase awareness of services offered by the agency. **32,832** information and PR items were distributed during the quarter as follows:

| Date | Type of Outreach | TOPIC | # Items Distributed |
|--------------|------------------|---|---------------------|
| 4/1/14 | Meeting | HAAA Bowling Green Meeting | 90 |
| 4/7/14 | Facebook | Deadline to Register to Vote in May 20th Primary Election is April 21, 2014 | 1223 |
| 4/17/14 | Outreach | Murray Calloway Senior Center | 270 |
| 4/18/14 | Outreach | KSD Career Day | 300 |
| 4/22/14 | Facebook | Southwest airlines is introducing Closed Captioning on its wireless video | 1223 |
| 4/24/14 | Outreach | Hillbilly Days | 1700 |
| 4/24/14 | Facebook | Updates on bowling green town hall meeting | 1223 |
| 4/24/14 | Facebook | Come hear the Bowling Green Fire Department speak about fire safety | 1223 |
| 4/24/14 | Facebook | Hillbilly Days Special!!! We are here live in Pikeville | 1223 |
| 4/25/14 | Outreach | Town-hall meeting at Bowling Green | 450 |
| 5/1/14 | Facebook | Interpreters Appreciation Day! | 1223 |
| 5/5/14 | Facebook | Kentucky School for the Deaf Alumnus Association (KSDAA) picnic | 1223 |
| 5/5/14 | Facebook | May is Child Abuse Prevention Month | 1223 |
| 5/9/14 | Facebook | AmeriCorps is recruiting for 2014-2015 class. | 1223 |
| 5/13/14 | Facebook | Good News!!! Trix Bruce is coming to Danville, Kentucky! | 1223 |
| 5/13/14 | Facebook | Deaf Kentucky artist -- Jack Cochran is featured in Lexington Art League | 1223 |
| 5/13/14 | Facebook | Hey Y'all in Georgetown!!! Sign One, Sign all is coming to your neighborhood | 1223 |
| 5/13/14 | Facebook | The 15th anniversary of Silent Dinner will be held at Coney Island on June 21st | 1223 |
| 5/14/14 | Facebook | Interested in being a volunteer, vendor or exhibitor at DeaFestival-Kentucky? | 1223 |
| 5/15/14 | Facebook | May is Better Speech and Hearing Month across America | 1223 |
| 5/20/14 | Facebook | KSD's Family Learning Vacation Presents Austin Andrews | 1223 |
| 5/20/14 | Facebook | EKU Presents Bring Your ASL to Life! Intro to ASL Depiction & Personification | 1223 |
| 5/23/14 | Facebook | Help support the Hearing Loss Association of America's Kentuckiana Chapter | 1223 |
| 5/31/14 | Outreach | Family Learning Vacation | 370 |
| 6/04/14 | Facebook | The Kentucky Theatre in Lexington has a state of the art Audio Induction Loop | 1223 |
| 6/05/14 | Facebook | VSA OPPORTUNITY FOR EMERGING YOUNG ARTISTS WITH DISABILITIES | 1223 |
| 6/05/14 | Outreach | Health Fair at Spalding University | 100 |
| 6/12/14 | Facebook | The FCC has launched a video consumer support service | 1223 |
| 6/13/14 | Facebook | Check out our 2014 DeaFestival-Kentucky poster! | 1223 |
| 6/13/14 | Facebook | HAAA is offering a scholarship for a military veteran with a hearing loss | 1223 |
| 6/17/14 | Facebook | The KY Division of Behavioral Health is seeking a volunteer for VISTA | 1223 |
| 6/18/14 | Outreach | Kids Ready Conference | 200 |
| TOTAL | | | 32,832 |

(2.8 Launch an aggressive PR plan to share information about KCDHH and its programs, and additional programs and services related to the deaf and hard of hearing community.)

KCDHH Web Counter Hits: April 1 – June 30, 2014

The following image depicts the various cities and towns throughout Kentucky from which visitors visited our Web site. The bigger the circle, the more visits from the area that the circle represents.



The following image lists the top 10 Kentucky cities from which visitors visited our Web site, the top 10 countries in the world and the top 10 pages of our Web site that they viewed. We have had a total of **6,863** visits from Kentuckians this quarter which represents an expected 36% increase in visitors over the previous quarter due to the upcoming DeaFestival and the introduction of new TAP equipment.

| Top Ten Visitor Cities in Kentucky | | Top Ten Visitor Countries in World | | Top Ten Pages Visitors Viewed | |
|------------------------------------|--|------------------------------------|--|-------------------------------|---|
| City | Sessions | Country / Territory | Sessions | Page | Pageviews |
| | 6,863 % of Total: 66.15% (10,375) | | 10,375 % of Total: 100.00% (10,375) | | 24,425 % of Total: 100.00% (24,425) |
| 1. Louisville | 1,386 (20.20%) | 1. United States | 9,987 (96.26%) | 1. /index.html | 5,516 (22.58%) |
| 2. Bowling Green | 1,050 (15.30%) | 2. Brazil | 80 (0.77%) | 2. /forms/index.html | 2,684 (10.99%) |
| 3. Lexington | 583 (8.49%) | 3. Canada | 54 (0.52%) | 3. /deafestival/index.html | 2,303 (9.43%) |
| 4. Frankfort | 477 (6.95%) | 4. Philippines | 25 (0.24%) | 4. /oea/whatequip.html | 1,143 (4.68%) |
| 5. Glasgow | 329 (4.79%) | 5. India | 22 (0.21%) | 5. /deafestival/m.index.html | 1,093 (4.47%) |
| 6. Danville | 246 (3.58%) | 6. United Kingdom | 18 (0.17%) | 6. /forms/m.index.html | 1,049 (4.29%) |
| 7. Richmond | 217 (3.16%) | 7. Australia | 14 (0.13%) | 7. /bulletin/events.html | 747 (3.06%) |
| 8. Russellville | 205 (2.99%) | 8. Germany | 12 (0.12%) | 8. /oea/tddprog.html | 736 (3.01%) |
| 9. Elizabethtown | 138 (2.01%) | 9. Spain | 10 (0.10%) | 9. /ois/signlang.html | 715 (2.93%) |
| 10. Owensboro | 135 (1.97%) | 10. Italy | 10 (0.10%) | 10. /oea/howapply.html | 642 (2.63%) |

(2.5 Broaden the Web site to be inclusive of issues and needs of Kentucky's deaf and hard of hearing community.)

Note for Top Ten Pages section:

9

/deafestival/index.html indicates regular version of the DeaFestival page, viewed on a computer.

/deafestival/m.index.html indicates mobile version, viewed on a mobile device such as an iPhone or an iPad.



KCDHH Goal III: Initiate and advise the development of public policy and systems change efforts in cooperation with the Governor, General Assembly, governmental agencies, public and private entities.

Statewide Advisory Panel for Exceptional Children

On April 25, the Executive Staff Advisor attended the Statewide Panel for Exceptional Children (SAPEC) open public forum which was held during the ARC of Kentucky annual conference in Louisville. Three attendees gave follow up reports related to situations reported on in the past. One individual who has a non-verbal autistic granddaughter that previously attended the National Deaf Academy (NDA) reports that she has since been placed here in Kentucky and is doing well.

(3.1 Advocate for improved education for deaf and hard of hearing students.)

Health and Medical Preparedness Advisory Committee



The Information Office Supervisor attended the quarterly meeting of the Health and Medical Preparedness Advisory Committee (HMPAC) June 17 in Versailles. The main topic for this meeting was a tabletop exercise organized around a theoretical catastrophic earthquake at the New Madrid fault in Western Kentucky. The Information Office Supervisor participated in discussions regarding the needs of survivors, including deaf and hard of hearing residents affected by the catastrophe, emphasizing the need to use KCDHH's information resources, such as our access to an interpreter referral network, to ensure accessible communications during rescue operations and sheltering.

(3.4 Enhance emergency preparedness, response (including mobilization of resources), and the emergency notification communication system for Kentucky's deaf and hard of hearing persons.)

Kentucky Assistive Technology Services (KATS) Network Advisory Council

On June 16, the Information Coordinator for the Deaf and Hard of Hearing attended the Kentucky Assistive Technology Service Network (KATS) quarterly meeting in Lexington, on behalf of the Internal Policy Analyst II. Reports from the Assistive Technology centers were provided, with updates from the Office of Vocational Rehabilitation, the Kentucky Assistive Technology Loan Corporation and other organizations present. KCDHH advised the council of new technology available through TAP. The Hearing Aid Project, which KCDHH is partnering with KATS to implement, is at a standstill awaiting approval from the Rehabilitation Services Administration (RSA). The program will assist individuals who need

financial assistance to purchase hearing aids, by subsidizing the application fee for aids through the Hear Now Program. The KATS State Plan is being updated and will be forwarded to members for review prior to submittal to RSA. This board allows us to stay in contact with partner organizations that serve the disabled community.

(3.2 Work with state agencies and private sector committees, boards, task forces and organizations in an advisory capacity in matters related to deaf and hard of hearing issues.)

Kentucky Assistive Technology Loan Corporation



The Internal Policy Analyst III served as Chair of the Kentucky Assistive Technology Loan Corporation (KATLC) Board of Directors meeting on June 11 at the McDowell Center in Louisville. Members verified and voted on approvals/denials processed by the egroup, reviewed the financial reports, discussed investments for the upcoming year, current marketing activities and the contract renewal with Fifth Third Bank. Defaulted loans were discussed and proposals for regulation changes were made by the board's attorney to strengthen the consequences of defaults, including repossession of modified vehicles if a contractor can be secured. Problems with the egroup submissions since the Yahoo upgrade were discussed and a temporary mode of voting was put in place until another server can be researched. KATLC provides low interest loans to disabled individuals that need assistive technology.

(3.2 Work with state agencies and private sector committees, boards, task forces and organizations in an advisory capacity in matters related to deaf and hard of hearing issues.)

Functional and Access Needs Collaborative

The Information Office Supervisor attended the quarterly meeting of the Functional and Access Needs (FAN) Collaborative June 17 in Versailles. The group learned about specific issues related to sheltering recovering drug addicts (methadone recipients) following a disaster. A smaller working group, of which the Information Office Supervisor is also a member, continues to discuss creating a sheltering guide for persons with functional and access needs, including the impact on deaf and hard of hearing constituents. Work on this guide was temporarily curtailed after receiving input from the American Red Cross as to their sheltering guidelines, but will resume at a future date. The Information Office Supervisor also volunteered to be part of a work group charged with updating the FAN Collaborative bylaws.

(3.4 Enhance emergency preparedness, response (including mobilization of resources), and the emergency notification communication system for Kentucky's deaf and hard of hearing persons.)



KCDHH Goal IV: Empower constituents by providing leadership, training, advocacy, education, awareness, as well as programs and services to foster informed cultural and linguistic choices.

Silent Socials to Promote New TAP equipment

On April 11 the Document Processing Specialist II and the TAP Program Coordinator attended Silent Socials at Jefferson Mall in Louisville and Fayette Mall in Lexington, respectively, to pass out information on DeaFestival-Kentucky to attendees and promote the addition of emerging technology to the Telecommunications Access Program.

(4.4 Increase education and awareness regarding available assistive devices for deaf and hard of hearing persons.)

Louisville Senior Citizens Outreach

The TAP Program Coordinator provided an outreach to the Louisville Senior Citizens regarding emerging technology recently added to TAP and answered questions from consumers regarding eligibility on May 1 and June 26.

(4.4 Increase education and awareness regarding available assistive devices for deaf and hard of hearing persons.)

Lexington Senior Citizens Outreach

The TAP Program Coordinator provided an outreach to the Lexington Senior Citizens regarding emerging technology recently added to TAP and answered questions from consumers regarding eligibility on May 4 and July 6.

(4.4 Increase education and awareness regarding available assistive devices for deaf and hard of hearing persons.)

Louisville Association of the Deaf Outreach

On April 12, the TAP Program Coordinator provided an outreach to the Louisville Association of the Deaf regarding emerging technology recently added to TAP and answered questions from consumers regarding eligibility.

(4.4 Increase education and awareness regarding available assistive devices for deaf and hard of hearing persons.)

Silent Dinner Anniversary Picnic

The Information Coordinator for the Deaf and Hard of Hearing attended the Silent Dinner Anniversary Picnic at Coney Island June 21 in Cincinnati, Ohio. This was an opportunity to promote DeaFestival-Kentucky and reach out to our constituents in Northern Kentucky. A booth was hosted which provided information about KCDHH, TAP and DeaFestival. Attendees were requested to volunteer for DeaFestival and be added to the mailing list for KCDHH information. About 150 people were in attendance.

(4.3 Educate and expose the public to the uniqueness of deaf culture.)

DeaFestival-Kentucky 2014



During this quarter the DeaFestival-Kentucky Coordinators have been working on SpotLights, Children's and Jam Tent schedules. Several meetings were held throughout the quarter to coordinate logistics. A meeting was held with representatives from WorldFest on June 10 to discuss a partnership proposal that allows us to use the City Stage for Jam Tent on Saturday evening. This partnership provides us the opportunity to reach the mainstream audience and expose them to deaf and hard of hearing culture and positive role models. Hotel accommodations have been secured, performers, visual artists and exhibitors have been confirmed and aspiring new film artists are being recruited for the new Film Fest venue. The 2014 DeaFestival poster is complete and has been uploaded to the web. New videos have also been posted to the website giving viewers the highlights of the upcoming August 30 event. Volunteers are still needed and planning continues.

(4.3 Educate and expose the public to the uniqueness of deaf culture.)



KCDHH Goal V: Cultivate and maintain an environment where productivity, efficiency and innovation thrive.

Summer Symposium Interpreter Diagnostic

The Interpreter I attended the Summer Symposium Interpreter Diagnostic in Boston, Mass., June 21-28. The week long intensive program is designed to assist interpreters - both novice and experienced - to take an in-depth look at their work, either to create an individualized development plan or to prepare for an evaluation of their interpreting skills. The Interpreter I obtained feedback and suggestions to improve the process of ASL interpreting. The week was spent in small groups taking turns analyzing the effectiveness of one another's interpreting skills. A portion of each day was focused on ethical decision-making and general issues facing the field of sign language interpreting. The whole group came together to analyze and discuss various ethical scenarios and explore the practical application of the Registry of Interpreters for the Deaf (RID) Code of Professional Conduct.

(5.1 Seek professional and personal development opportunities for staff and commissioners.)

Positive Value Ethics

The Information Office Supervisor and Information Coordinator for the Deaf and Hard of Hearing attended a seminar on May 8 titled "Positive Value Ethics - The True Test of a Leader," organized by the Kentucky Society of Certified Public Managers. The seminar focused on making self-assessments about leadership, how leaders relate to their

subordinates, and how to become effective and efficient leaders. Speakers included the former Kentucky State Police Vehicle Enforcement Commissioner, the Kentucky State Auditor and a human resources representative from the Education and Workforce Development Cabinet. Content ranged from leadership principles and practices as well as ethics.

(5.1 Seek professional and personal development opportunities for staff and commissioners.)

Staff Meetings

On June 6, the KCDHH staff had an all-day DeaFestival meeting at the Galt House to discuss logistics, break out in groups and work on specific duties, and tour the facilities to paint a picture for new staff of what to expect for DeaFestival 2014 at the Kentucky Center and the Belvedere.

(4.3 Educate and expose the public to the uniqueness of deaf culture.)

Birthdays

KCDHH celebrated the birthdays of the TAP Program Coordinator and Information Office Supervisor during this quarter.

Other Happenings

The Executive Staff Interpreter graduated from Kentucky State University with a Bachelor of Science degree in Business Administration on May 10.

The Document Processing Specialist II was married on May 30.

